Code: 303201

BCA 2nd Semester Exam., 2018

BUSINESS ENGLISH

Time: 3 hours

Full Marks: 60

Instructions:

- (i) The marks are indicated in the right-hand margin.
- (ii) There are SEVEN questions in this paper.
- (iii) Attempt **FIVE** questions in all.
- (iv) Question Nos. 1 & 2 are compulsory.
- 1. Distinguish between the following pair of $2 \times 6 = 12$ words (any six):
 - Aisle, Isle
 - Breach, Breech
 - Bazar, Bizarre
 - (d) Yolk, Yoke
 - Prosecute, Persecute
 - Gate, Gait
 - Barb, Bard
 - Canter, Canto
 - Chastise, Chasten
 - Colossal, Colossus

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(Turn Over)

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2. Answer the following (any three):

4×3=1;

- Discuss on the structure and layout of a business letter.
- Differentiate between notice, agenda and circular.
- Which according to you is the best style of reading? Why?
- Discuss briefly on the principles of business correspondence.
- Discuss on the types of resumes.

Answer any three of the following:

12×3=36

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- 3. Has Johnson's book helped you see how change can be beneficial...in life in general, as well as in your own work or personal life?
- 4. What is a summary? List the characteristics of a good summary. https://www.akubihar.com
- ordered had **5.** Your company consignment of computer peripherals. On receiving the goods it was found that many goods were damaged beyond repair. Write a letter of complaint to the company informing them of the same and asking them to replace the goods at the earliest.

(Continue

- 6. Write an essay not exceeding 250 words on 'Electronic Waste'.
- 7. Expand the following in not more than 150 words:
 - My favourite personality
 - If I had powers
 - Slow and steady wins the race

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