

Code : 302303

B.B.A. 3rd Semester Exam., 2015

HUMAN RESOURCE MANAGEMENT—2

Time : 3 hours

Full Marks : 60

Instructions :

- (i) All questions carry equal marks.
- (ii) There are **SEVEN** questions in this paper.
- (iii) Attempt **FIVE** questions in all.
- (iv) Question Nos. 1 and 2 are compulsory.

1. Answer any six of the following :

- ~~(a)~~ Define human resource management.
- (b) Explain selection.
- ~~(c)~~ Define human resource planning.
- ~~(d)~~ Introduce human resource (HR) audit.
- ~~(e)~~ What is training?
- ~~(f)~~ Whether performance appraisal is good for the employees?

- (g) What do you understand by wage?
- (h) Define transfer.
- (i) Explain employees' empowerment.
- ~~(j)~~ Define collective bargaining.

2. Answer any three of the following :

- ~~(a)~~ Explain the process of human resource planning.
- ~~(b)~~ What is the purpose of human resource audit?
- ~~(c)~~ What is the difference between wage and salary?
- (d) Explain the impact of absenteeism and labour turnover on an organization.
- (e) Discuss the objectives of human relations.

3. Discuss the role, functions and policies of human resource management in India.

4. "In the present era of dynamic business environment, HR audit is an important tool for managing workforce in the organization." Comment.

5. Briefly explain the importance of executive development. Analyse the process in designing executive development programme.

6. What do you mean by discipline? Discuss the importance of discipline in industry.

7. Write short notes on the following :

(a) Quality of work life

(b) Counselling for effective human resource development

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